

# 2015 Survey Results

## Category #1 - Communications

Nearly half of the respondents have visited the [www.singletreetoday.com](http://www.singletreetoday.com) web site and half attended the annual party (although this year we had 501 rsvps!). 75% found the annual meeting to be an effective means of communication, but only 18% of respondents have attended the meeting. While 82% liked a mailed newsletter, 94% wanted an emailed newsletter. Presently we will continue to do both. 92% felt regular email bulletins were moderately to highly effective. 80% thought the summer party was effective and 77% chose the website. 72% thought an opt-in resident directory would be effective and 67% opted for additional social activities.

**What would improve communications at Singletree? (98 individual replies)** Individual responses were primarily to continue what we're doing, although many said the website needed to be kept up to date better and that email communications should refer residents to the website for SPOA meeting dates and minutes, and rules and regulations. Several asked about being included in the proposed opt-in directory. We are planning to create a new website with more user friendly features and will shortly send out opt-in directory requests.

**What additional social activities would you like to see? (74 individual replies)** The top three suggestions were wine tastings with appetizers/cheese, yoga and a dog friendly event (including dog training). Group hikes, additional exercise/fitness classes, social events beautification ideas scored at least a 55% positive response with 80% wanting proper marking of existing walking and bike paths.

**What would improve beautification? (89 individual replies)** The most comments were about the beautiful flowers at intersections as well as criticism about how short the grass along the roads is being cut. There was strong support for leaving a natural look to the grasses versus a yellow or dead feeling. Other common remarks included the need for removal of thistles and dead trees, improvement of the roads' paving (Eagle County's upcoming job), a preference for xeriscaping, flowers in the community park, removal of flyers from stop signs, and the possibility of landscaping secondary and tertiary intersections through cost sharing between SPOA and homeowners from those streets. We also asked for volunteers for a Beautification Committee and Ronnie Baker, Adriana Bombard and Melanna Marcellot have volunteered. Let us know if you'd like to join them.

## Category #3 - Community Center Redevelopment

85% had some support for expansion, with 77% having moderate to strong support; an expanded exercise area received some support from 80% with 69% expressing moderate to strong support; improved equipment, athletic amenities and classes all received 70 % moderate to strong

support; sustainability and playground improvement received 74% and 73% respectively. We expect to have the expansion plans out to bid this month with a pre-bid meeting scheduled in early October and bids due on October 23. The BCMD Board will review the bids and will be able to award a contract at the October 27, 2015, regular Board meeting. The cost for the project is estimated at approximately \$1.2 million with all of those funds currently set aside by BCMD and SPOA. No tax or dues hike will be necessary for this project.

**What other actions would you recommend to improve the Community Center? (76 individual replies)** Exercise classes, equipment and a larger room were mentioned most often. A pool ranked next along with mailboxes - the latter having been investigated thoroughly and rejected as not possible. More activities for children ages 11 through teens was also mentioned, including a need for an activity/game room. An enclosed dog park "somewhere" was proposed as were trees to replace those by the entrance to the Center which died and had to be cut down.

#### **Category #4 - Covenant Compliance**

All four categories (fines, expanded fines, DRC guidelines and anonymous tips) received 51% to 59% ranking as moderately to highly effective.

**What do you think would improve covenant compliance efforts? (94 individual replies)** Homeowner education about covenants and consistency of fine application ranked highest in individual comments. Having owners read and sign covenant rules as well as putting selected rules in each newsletter with a link to the web site were suggested as education aids. A covenant compliance officer with a regular route was suggested as the solution to unanswered or unenforced complaints about cars on streets, dogs running loose, thistles, dead trees etc. Listing violations on our web site was also suggested. Many comments included specifics about other residents in violation. Our community manager is the covenant compliance official. She will tour the community on Tuesday and Thursday afternoons to check for violations as possible. Residents with complaints should take a photograph of any violation and send it to her along with a description of the issue at [manager@singletreetoday.com](mailto:manager@singletreetoday.com). We have a Compliance Committee on the SPOA Board which follows up with her to resolve issues and fines.

#### **Category #5 - Speed Limit Control**

72% felt the Eagle County Sheriff patrols were the most effective, but individual comments were that the patrols are rarely seen. 69% felt speed humps were moderately to highly effective but only 48% felt additional humps would improve matters. 66% opted for portable speed calculation signs and 58% felt limits painted on the streets were moderately to extremely effective. SPOA and BCMD have just purchased an additional movable speed sign and we will meet with Eagle County to express our interest in more patrols.

**What would improve speed limit enforcement efforts? (90 individual replies)**

Most replies referred to specific streets and intersections where residents noted speeders or folks coasting through stop signs. An electrical box at Berry Creek/Singletree and Winslow was cited for impeding visibility. Movable speed humps were suggested as were sheriff patrols during prime commuting hours.

In all we received 521 individual responses with many, many good ideas. We received a good deal of support for our efforts and some criticism. We hope that you will continue to share ideas as we continue to make them reality.